## **CERTIFIED TRAINING**

Have all the necessary ingredients and accessories to start your business, but need extra assistance? How about some one-on-one training with our professional trainers to get the inside scoop on our specialty drinks. We provide both private and group training in various programs (classes subject to availability).

# TYPE A

#### Friday Seminar

(Basic Bubble Tea 101 & Seasonal Items)

Friday seminars are designed for beginners and cover general information as well as samples of basic flavors and recipes

Location Lollicup® Corporate Office

Date\* Every Friday, except during major Holiday(s)

Training Type Group Training

Check-In Time 9:00 AM

Training 9:15AM - 11:45AM

Time (with a 10 minute break between 10:30AM - 10:40AM)

Trainee(s) Up to 6 trainees per session

(3 maximum per account per session)

Fee \$50.00 per person

- 1. One training session per account within a 6-month period
- 2. Training fee can be roll-over to any product purchase upon session completion
- 3. ONLY up to \$150.00 training credit will be offered per account within a 6-month period
- One additional training sessions within the 6-month period can be purchased at \$150 per session with an additional fee of \$150 (up to 3 additional trainees max)

## TYPE C

## 3-Day Comprehensive Training

A full-length training course for new businesses in need of recipes and product training before their business operations begin

Location Lollicup® Corporate Office & Retail Store Visit

Date\* Option 1: Monday to Wednesday

Option 2: Tuesday to Thursday

Training Type Private, Customized Training, and Hands-On Practicum

Check-In Time 9:45AM

Training 10:00AM - 5:00PM

Time (with a 1-hour break between 1:00PM - 2:00PM)

Trainee(s) Up to 4 trainee per account per session

Fee \$3,500.00 Up to 3 trainees

\$250.00 per additional trainee (limit 1 additional trainees)

- 1. Simple lunch will be provided free of charge based on a set lunch menu
- Within 90-days of completion, trainee(s) are eligible for a one day refreshment training and consultation from 10am - 5pm regarding items covered during the training session. Based on Trainer's availability.

#### Dress Code Requirements (All Sessions)

#### **Proper Attire Includes:**

- Business casual clothing (Polo shirts & t-shirts okay)
- Long pants/jeans
- Slip resistant shoes (Some athletic shoes are not)
- Long hair must be tied back
- Cap/visors are required for all hair types

#### **Prohibited Attire Includes:**

- Sleeveless tops, sweatshirts and/or sweatpants
- Dresses, skirts, and/or shorts
- Open toe shoes, high heels, and/or soft sole shoes
- Loose and/or large accessories/jewelry
- Excessive facial hair and/or nail polish

# TYPE B

### **Exclusive 2-Hour Training**

(minimum purchase of \$1,000.00 of consumable products)

A dedicated training course tailored towards items that customers have purchased and specifically require additional guidance on

Location Lollicup® Corporate Office

Date\* Monday - Thursday

Training Type Private, Customized Training

Check-In Option 1: 9:45AM

Time Option 2: 1:45PM

Training Option 1: 10:00AM - 12:00PM
Time Option 2: 2:00PM - 4:00PM

Trainee(s) Up to 3 trainees per account per session

Fee None (Up to 2 trainees)

\$150.00 per additional trainee (Limit 1 additional trainee)

- 1. One training session per account within a 6-month period
- 2. Addition training within the 6-month period available with charge of \$150.00 to include the first 2 trainees and an additional \$150.00 to include a  $3^{nl}$  trainee

# TYPE D

## 1-Day Distributor/Chain Account Training

(minimum purchase of \$5,000.00 of consumable products)

A dedicated training course tailored towards items that customers have purchased as well as popular new items

Location Lollicup® Corporate Office

Date\* Monday through Thursday

Training Type Private, Customized Training

Check-In Time 9:45AM

Training 10:00AM - 5:00PM

Time (with a 1-hour break between 1:00PM - 2:00PM)

Trainee(s) Up to 12 trainee per account per session

Fee None

- 1. One training session per account within a 6-month period
- 2. Simple lunch will be provided free of charge based on a set lunch menu
- 3. Additional training within the 6-month period available with charge of \$500.00 per session

#### Rules

- No minors (children under 18), behind the barista counter and/or in the kitchen at any time.
- Pictures are allowed as long as there are limited distractions during training. The trainer has the right to refuse photos should it begin to interfere with the training process.
- No video taping is allowed. Voice recording is permitted for 3-day trainings only.
- Lollicup will not be held responsible for any lost or stolen items. Please secure your valuables and your vehicles.
- Please advise us if you are in need of any special arrangements and/or accommodations due to any physical limitations prior to training.